Quick set up

1. How do I subscribe to the service?

Dial *485# and select Zidisha Plus to buy recources for yourself or for your employees.

2. How do I check my bundle balance?

To check your balance:

- Dial *485# and select Check my balance or
- Send an SMS to 144, or
- Dial *544# for balance inquiries.

Additionally, you can manage your account through USSD *485#, where you can purchase bundles, check your balance, and view your subscriptions.

3. How do i get in touch with you for support or queries?

Get 24/7 support by:

- Dialing 100 any time, anywhere
- Live chat us through Zuri
- Send an email to Business@Safaricom.co.ke

100

*485#

Safaricom Apps

www.business.safaricom.com

Safaricom Shops

Business@Safaricom.co.ke

Sales person: .....

Contact details: .....

Safaricom BUSINESS

ZIDISHA BIASHARA SB

Improved Voice and Data Plans for Small Businesses



Safaricom BUSINESS

What is
Zidisha Biashara

Zidisha Biashara is the Home of Solutions from Safaricom Business designed for small businesses, offering you affordable and easy to get communication services and tools that will drive your business growth.



What is
Zidisha Plus?

Zidisha Plus offers affordable, prepaid voice, data and SMS plans to small businesses enabling them to stay connected to their customers, suppliers and employees. The service is initially available via *485#, from where you can buy resources for yourself and your employees. You can buy weekly or plans to facilitate your communication and growth:

1. Zidisha Plus Voice

Plan	Resources	Rate	Validity
500	Rate per minute Mobile internet per Mb SMS	2.50 1.00 1.00	30 Days
1,000	Rate per minute Mobile internet per Mb SMS	2.00 1.00 1.00	
2,000	Rate per minute Mobile internet per Mb SMS	1.50 0.50 0.50	

2. Zidisha Plus Data

Plan	Resources	Validity
KES 500/-	3GB + Free Whatsapp	30 Days
KES 1,000/-	10GB + Free Whatsapp	
KES 2,000/-	25GB + Free Whatsapp	
KES 3,000/-	40GB + Free Whatsapp	
KES 5,750/-	Unlimited (FUP to 1Mbps after 80GB)	

Why Zidisha Plus

- **Convenience** – Easily buy a resources for yourself or employees directly from your airtime or M-PESA via *485# any time of the day.
- **Flexibility** – A variety of affordable voice and data bundles tailored to meet your business communication needs on the go.
- **Simplified Purchase** – Effortlessly buy Zidisha Plus plans for you and your employees, ensuring you stay connected by dialing *485#.
- **Easy Account Management** – Manage your account with ease; check your balance, upgrade, or downgrade your plan by simply dialing *485#.
- **Cost-Effectiveness** – Enjoy preferential rates on calls, browsing, SMS and international calls.
- **Loyalty Rewards** – Earn Bonga Points with every purchase of Zidisha Plus voice and data Bundles, which can be redeemed for devices or to pay your Safaricom bills.